# Knowledge Assessment

## Criteria

### Unit code, name and release number

MSFFT4009 - Match furnishing style and materials to customer requirements (2)

### Qualification/Course code, name and release number

MSF40318 - Certificate IV in Kitchen and Bathroom Design (1)

## Student details

### Student number

### Student name

## Assessment Declaration

* This assessment is my original work and no part of it has been copied from any other source except where due acknowledgement is made.
* No part of this assessment has been written for me by any other person except where such collaboration has been authorised by the assessor concerned.
* I understand that plagiarism is the presentation of the work, idea or creation of another person as though it is your own. Plagiarism occurs when the origin of the material used is not appropriately cited. No part of this assessment is plagiarised.

### Student signature and Date

Version: *1.0*

Date created: *6 July 2018*

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This assessment can be found in the: [Learning Bank](https://share.tafensw.edu.au/share/access/searching.do?doc=%3Cxml%2F%3E&in=P7ac4831b-430a-4b8d-8b56-f7b32ed5b9cf&q=&type=standard&sort=rank&dr=AFTER)

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## Assessment instructions

Table Assessment instructions

| Assessment details | Instructions |
| --- | --- |
| **Assessment overview** | The objective of this assessment is to assess your knowledge as would be required to Match the style and material to a client’s requirements |
| **Assessment Event number** | 1 of 2 |
| **Instructions for this assessment** | This is a written assessment and it will be assessing you on your knowledge of the unit.  This assessment is in two parts:   1. Short answer questions 2. Assessment feedback |
| **Submission instructions** | On completion of this assessment, you are required to upload it or hand it to your trainer for marking.  It is important that you keep a copy of all electronic and hardcopy assessments submitted to TAFE and complete the assessment declaration when submitting the assessment. |
| **What do I need to do to achieve a satisfactory result?** | To achieve a satisfactory result for this assessment all questions must be answered correctly. |
| **What do I need to provide?** | Calculator, pens |
| **Due date/time allowed** | TBA/90Minutes |
| **Assessment feedback, review or appeals** | In accordance with the TAFE NSW policy Manage Assessment Appeals, all students have the right to appeal an assessment decision in relation to how the assessment was conducted and the outcome of the assessment. Appeals must be lodged within **14 working days** of the formal notification of the result of the assessment.  If you would like to request a review of your results or if you have any concerns about your results, contact your Teacher or Head Teacher. If they are unavailable, contact the Student Administration Officer.  Contact your Head Teacher for the assessment appeals procedures at your college/campus. |

## Part 1: Short answer

Read the question carefully. Your answer should be a minimum of 20 words but no longer than 75 words.

1. How would a client be consulted to determine their requirements for a project? (Give 2 points)
2. What materials and features would a designer present a client who wanted to match the time period of the ART DECO style, give a description of the style and five (5) examples of the features?
3. In the table below list the Limitations and benefits of the styles listed

Table 2 Limitations

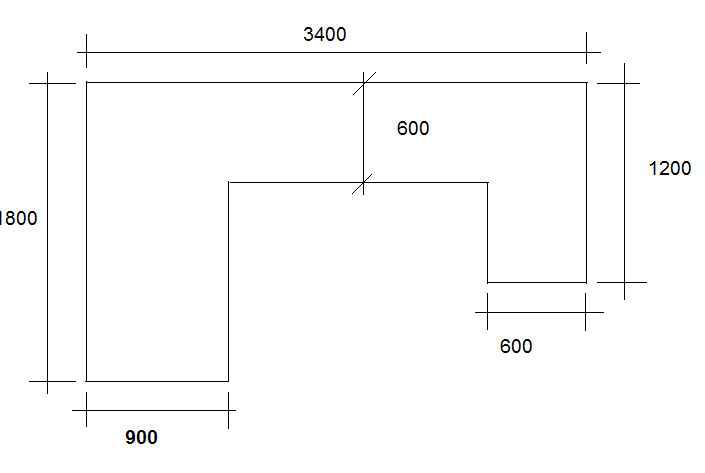
|  |  |  |
| --- | --- | --- |
| Style | Limitations | Benefits |
| Country |  |  |
| Contemporary |  |  |
| Commercial |  |  |
| Victorian |  |  |

1. In the table below list the Limitations and benefits of the materials listed

Table 3 Limitations

|  |  |  |
| --- | --- | --- |
| Style | Limitations | Benefits |
| Laminate |  |  |
| Vac Formed Doors |  |  |
| Solid Timber |  |  |
| Manufactured Board |  |  |
| Reconstituted Stone |  |  |
| Glass |  |  |

1. Calculate how many Square Metres are in the bench top below



Square Metres =

1. Calculate the cost of the Bench Top using the square metre rate in the table below using the square metres of the Bench Top in the previous question

Table 4 Calculate costs

|  |  |  |
| --- | --- | --- |
| Product | Square Metre Rate | Cost |
| Corian | $750.00 per square metre |  |
| Stone | $550.00 per square metre |  |
| Laminate | $280.00 per square metre |  |
| Timber | $480.00 per square metre |  |

1. Give two (2) reasons why the wrong style of furnishings in an area can be detrimental for the client
2. Identify the products that would be used for an environmentally friendly (Green) kitchen

Table 5 Green kitchen products

|  |  |
| --- | --- |
| Component | Product |
| Kick Board |  |
| Carcase |  |
| Doors |  |
| Bench Top |  |
| Splash Back |  |

1. Why would a designer compare the available furnishing styles, material options and possible modifications, against the client's specifications? Give three (3) examples
2. Give 2 reasons why you would present a range of best-fit styles and materials to the customer to review
3. Indicate three (3) physical examples you would have available to assist customers with any questions they may have in relation to products or materials or design specifications
4. Once the design and costing is finalised in what document would the designer confirm the details?
5. Identify the products that would be used for a contemporary design house for an entrance built-in storage display unit

Table 6 Contemporary built-in

|  |  |
| --- | --- |
| Component | Product |
| Kick Board |  |
| Carcase |  |
| Doors |  |
| Top |  |
| Display area |  |

1. What document provides an evaluation of a product? Describe what information is contained within this document?
2. Where can special instructions for the production team be placed? (give 2 examples)
3. When confirming the final details of client’s project, which of the following details should be documented (place a cross next to all correct options)

* Cost and payment schedule of the project.
* Completion date of project.
* Details of the project to include materials, style information, standards and specifications the project is made to.
* Delivery and installation schedule
* All of the above

1. What materials and features would a designer present a client who wanted to match the time period of the VICTORIAN STYLE, give a description of the style and five (5) examples of the features?
2. In the table below, fill in the blank cells and identify the use and the title of the following company documents.

Table 7 Company documents

|  |  |
| --- | --- |
| Document Title | Used for |
| Client Brief |  |
|  | To document site conditions and safety |
| Project Evaluation |  |
|  | To Plan and Organise different Trades |
| Estimate |  |
| Quote |  |
|  | Details of the project with sizes and information |

1. Fill out the table below to identify the code/legislation number and your responsibilities for the areas identified.

Table 8 Code/legislation and responsibilities

|  |  |  |
| --- | --- | --- |
|  | Code/Legislative Name & Number | Responsibilities |
| WHS |  |  |
| Australian Standards |  |  |
| Building Codes |  |  |
| Hazardous & Dangerous Goods |  |  |

1. Describe the process of the evaluation process and the clients involvement for a project
2. Give five examples of products that are used in the Kitchen & Bathroom Design Industry

1.

2.

3.

4.

5.

1. Give 2 examples of work systems used within the Kitchen & Bathroom industry
2. Give two examples of work systems used within the Kitchen & Bathroom Design industry.
3. Give 5 examples of equipment/tools used to create and present a project to client.

1.

2.

3.

4.

5.

1. In the table below describe what would be a company business policy for the following headings.

Table 9 Company business policy

|  |  |
| --- | --- |
| Item | Policy |
| Client Contact |  |
| Client Brief |  |

1. In the table below describe what would be a company business procedures for the following headings.

Table 10 Company business procedure

|  |  |
| --- | --- |
| Item | Procedure |
| Design |  |
| Quote |  |

1. Describe what would be a company business procedures for product modification.
2. Describe what would be a company business procedures for product development.

## Part 2: Assessment Feedback

*NOTE: This section* ***must*** *have the assessor signature and student signature to complete the feedback.*

### Assessment outcome

Satisfactory

Unsatisfactory

### Assessor Feedback

Was the assessment event successfully completed?

If no, was the resubmission/re-assessment successfully completed?

Was reasonable adjustment in place for this assessment event?  
*If yes, ensure it is detailed on the assessment document.*

Comments:

### Assessor name, signature and date:

### Student acknowledgement of assessment outcome

Would you like to make any comments about this assessment?

### Student name, signature and date

***NOTE: Make sure you have written your name at the bottom of each page of your submission before attaching the cover sheet and submitting to your assessor for marking.***